

Easy to use

(英語 English language)



Call 119



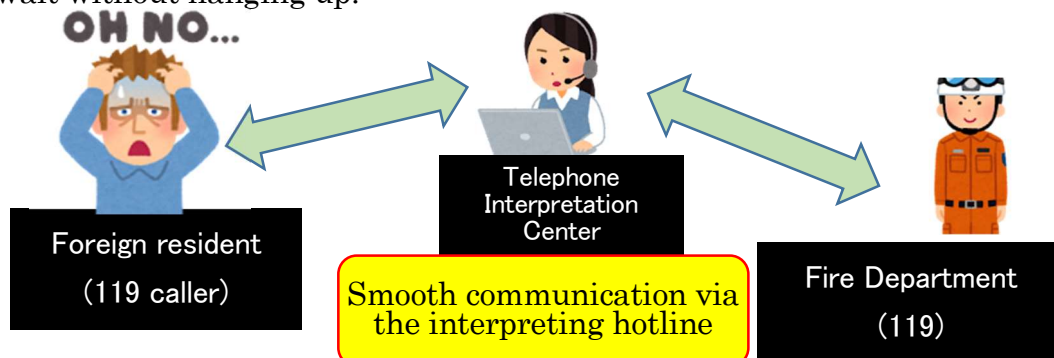
Simultaneous interpretation hotline and tablet and smartphone apps available in many languages !

The Minami Sorachi Fire Department Association's fire stations (Kuriyama) and branch stations (Yuni, Naganuma, Nanporo) have introduced a simultaneous interpretation service and tablets and smartphone apps to assist foreign residents during emergency calls and at emergency scenes.

①Response to 119 calls~Simultaneous interpretation~

- ◆ Simultaneous three-way communication between the caller, the telephone interpretation center, and the fire department.

※It will take a few seconds to connect to the telephone interpretation center, so please wait without hanging up.



②Ambulance response~Tablet,smartphone apps~

- ◆Conversation using a tablet or smartphone app (multilingual translation app)

③Languages spoken (24 hours)

21 languages

English, Chinese, Korean, Portuguese, Spanish, Thai, Vietnamese, Indonesian, Filipino (Tagalog), Nepali, German, French, Italian, Russian, Malay (Malaysia), Burmese, Khmer (Cambodia), Mongolian, Sinhalese (Sri Lanka), Hindi (India), Bengali

Contact

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